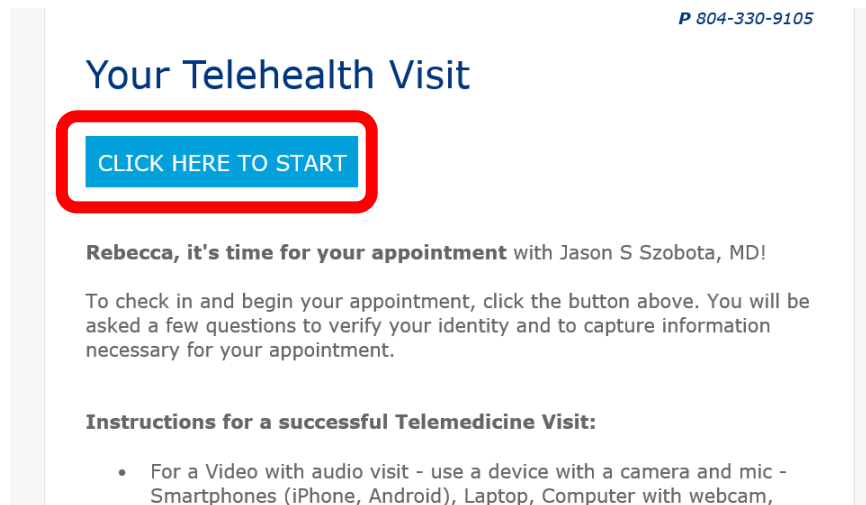


ON THE DAY OF YOUR APPOINTMENT

1. You will receive an email approximately 15 minutes before your scheduled appointment with the Phreesia check-in link for your appointment.

A screenshot of an email titled "Your Telehealth Visit" with a phone number "P 804-330-9105" in the top right. The main heading is "Your Telehealth Visit". Below it is a blue button with white text that says "CLICK HERE TO START", which is highlighted with a red rounded rectangle. The email body says: "Rebecca, it's time for your appointment with Jason S Szobota, MD! To check in and begin your appointment, click the button above. You will be asked a few questions to verify your identity and to capture information necessary for your appointment." Below this is a section titled "Instructions for a successful Telemedicine Visit:" followed by a bullet point: "For a Video with audio visit - use a device with a camera and mic - Smartphones (iPhone, Android), Laptop, Computer with webcam,".

P 804-330-9105

Your Telehealth Visit

CLICK HERE TO START

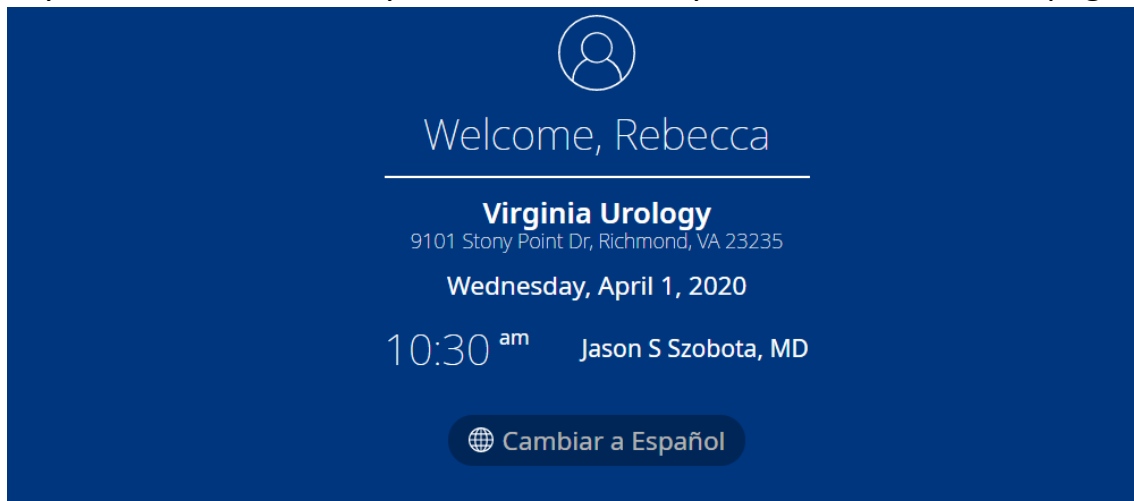
Rebecca, it's time for your appointment with Jason S Szobota, MD!


To check in and begin your appointment, click the button above. You will be asked a few questions to verify your identity and to capture information necessary for your appointment.

Instructions for a successful Telemedicine Visit:

- For a Video with audio visit - use a device with a camera and mic - Smartphones (iPhone, Android), Laptop, Computer with webcam,

2. Once you've clicked to start you will be taken to your Phreesia Check-In page

A screenshot of a dark blue Phreesia check-in page. At the top is a white person icon. Below it, the text reads "Welcome, Rebecca". A horizontal line separates this from the "Virginia Urology" logo and address: "9101 Stony Point Dr, Richmond, VA 23235". The date "Wednesday, April 1, 2020" and time "10:30 am" are displayed, along with the doctor's name "Jason S Szobota, MD". At the bottom is a button with a globe icon and the text "Cambiar a Español".




Welcome, Rebecca

Virginia Urology
9101 Stony Point Dr, Richmond, VA 23235

Wednesday, April 1, 2020

10:30 ^{am} Jason S Szobota, MD

 Cambiar a Español

Here's what we need to do today:

- Verify who you are
- Review your information
- Make a payment
- Sign consent forms



3. At the bottom of the check-in page, you will acknowledge and sign the consent form for Telehealth

Telehealth Consent

I, Rebecca Test, consent to telemedicine visit using video and audio today,04/01/2020. I understand there are certain limitations in providing care in this manner but consent to this telemedicine visit in lieu of an in-person visit. I understand my provider may discuss my diagnosis, treatment options, education, future appointments, and remotely prescribe medications, among other activities, as he or she determines appropriate for my situation. Virginia Urology and its telemedicine technology provider use numerous security measures to protect my information, such as encryption of my personal information and the date of service, password protection, other encrypted data, and use of reliable authentication techniques, although as in all forms of online communication, there remains potential privacy risk with the use of any telemedicine. I agree that I will hold Virginia Urology and/or Medical Office Technologies, Inc., harmless for information lost due to technical failures. I understand Virginia Urology will submit a claim to my insurance company for payment.

I accept

Please enter your full name in the textbox below to accept the policy

I understand that by typing my name and clicking on "Continue", I am electronically signing this document

Continue

4. After completing check in you may choose a preferred phone number and email to connect for telehealth



You are scheduled for a virtual telehealth appointment.

In case any issues arise while starting your session, a member of our staff will contact you at your preferred phone number and/or email address.

Enter your preferred phone number for your telehealth appointment*

5. You're now ready to start your telemedicine session

Enter your preferred email address for your telehealth appointment*

Thank you for entering your preferred phone number and email address. If we do not see you begin your virtual visit on time, someone will contact you.

Click continue below for instructions on how to begin your telehealth appointment.

We look forward to speaking with you soon.



6. Click the **Start Telemedicine Session** button to join the session.

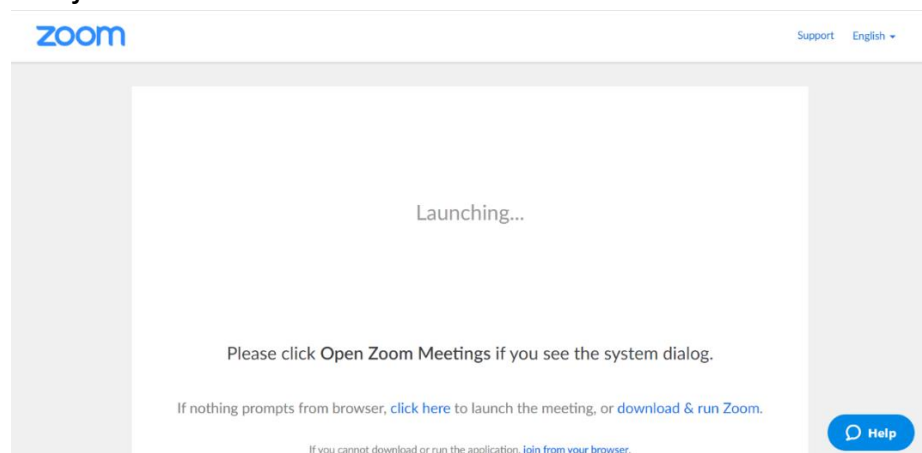


Virtual Visit

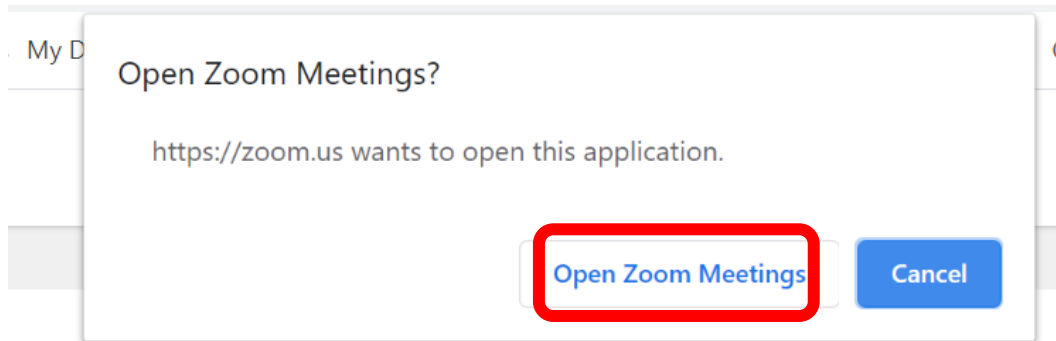
Please click on the link below to launch your telemedicine session.

[Start Telemedicine Session](#)

7. Your appointment will begin launching. You have an option to download the application or join from a browser session.

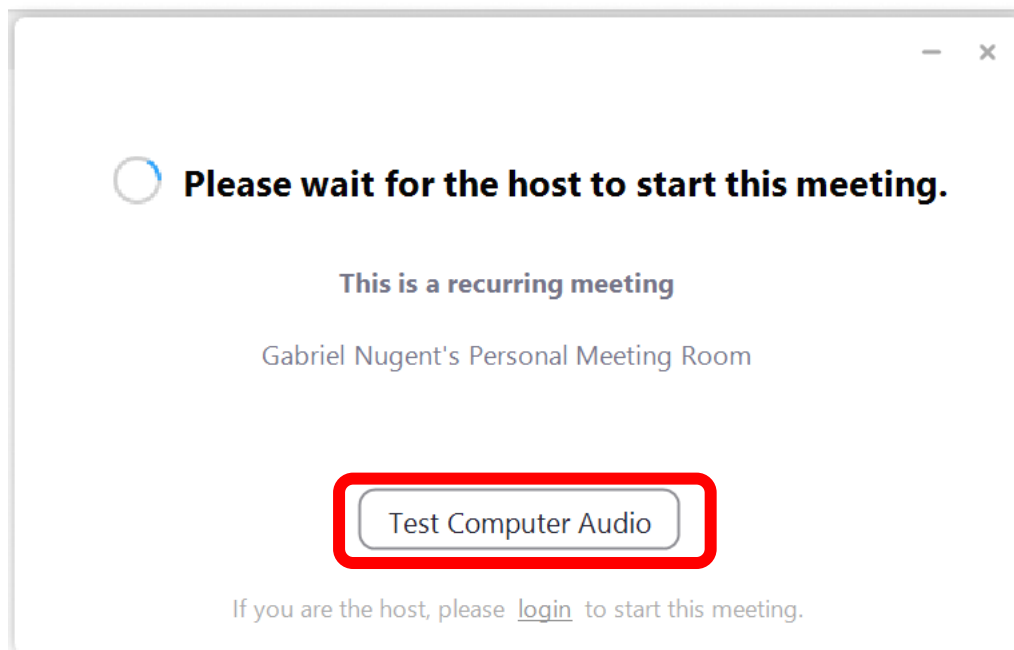


8. If you have the application installed or if you are installing it at this time, a pop-up window will appear at the top of your screen, click **Open Zoom Meetings**

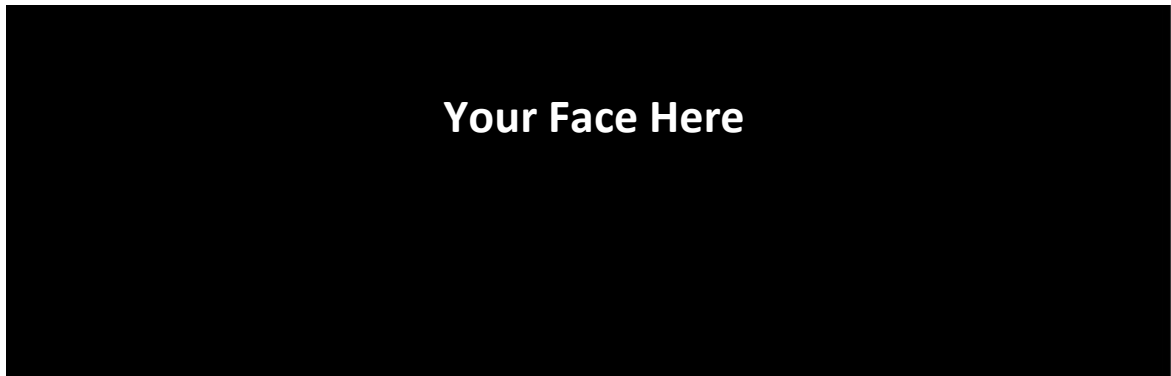


Launching...

9. The image below indicates that you are connecting to the meeting and while you're waiting you may choose to **Test Computer Audio**



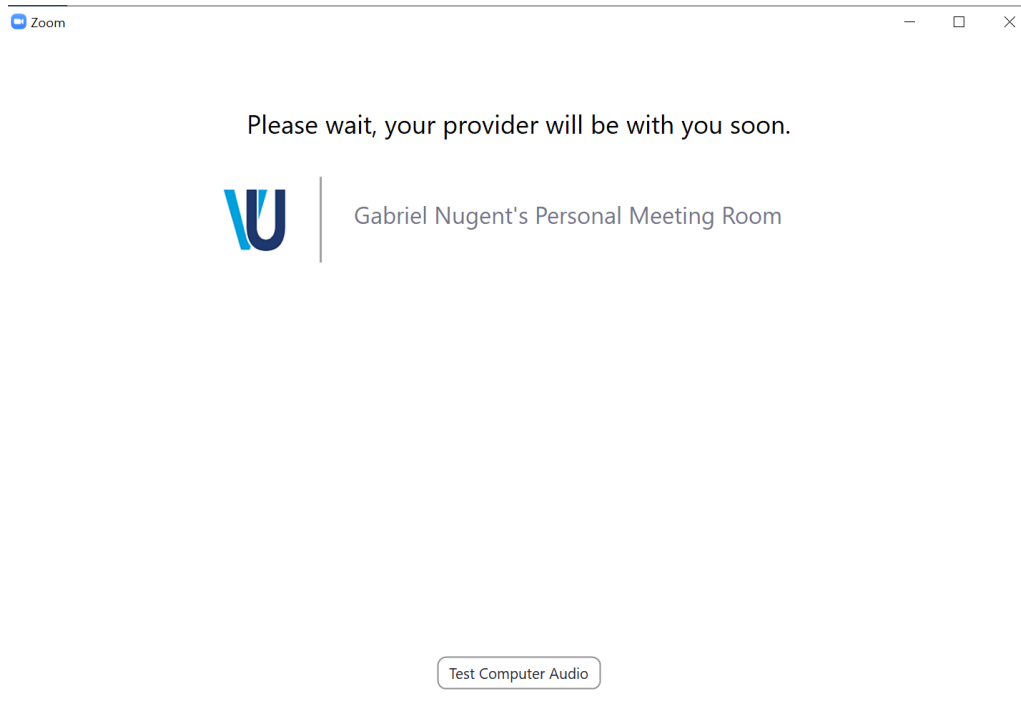
10. Your video will appear and you will click **Join with Video**



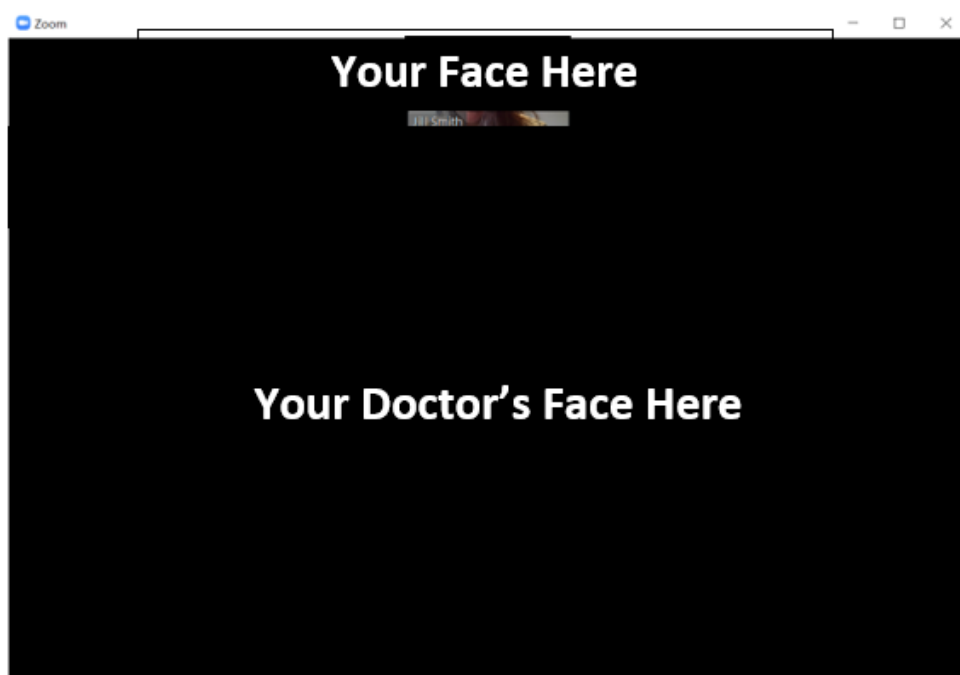
Always show video preview dialog when joining a video meeting



11. You will be placed into the waiting room until your Provider joins.



12. When the provider admits you into the meeting you will see yourself at the top and your provider below.



13. Click **Join with Internet Audio**. If for some reason your audio is not working or your provider cannot hear you, please ensure it is enabled. Look on the **bottom left side of your screen > Join Audio > Join with Computer Audio**

